Hotpoint Service and Spares

FOR SERVICE: If you have a problem with your appliance ring your local Service Office.
FOR SPARES and ACCESSORIES: To purchase spares and accessories send your Accessories Order Form to your Spares Centre. If the accessory or spare part you want is not on the form, contact your Spares Centre for prices and availability.
Please address all correspondence to Hotpoint Spares Centre or Hotpoint Service Office as applicable.

Service Offices and Spares Centres are open between 8.00am-5.00pm Monday to Friday, except on Public Holidays. 8.30am-12.30pm on Saturdays.

■ Service Office and Spares Centre
● Service Office only

EAST
● **ESSEX:** Industrial Buildings, Beehive Lane, Chelmsford, CM2 9TE.
Post Codes RM & IG Tel: (0245) 492433
Remainder of Essex Tel: (0245) 269331
■ **PETERBOROUGH:** Celta Road, PE2 9JB. Tel: (0733) 64741
For Spares: Spares Administration Dept. Tel: (0733) 556520

LONDON
■ **WEMBLEY:** 68 East Lane, HA9 7PQ.
For Service: S. Herts and Middlesex Tel: 081-904 4399
Post Codes N: NW: E: EC Tel: 081-908 4722
Post Codes W: WC: SE: SW Tel: 081-908 2511
For Spares: Tel: 081-904 0201

MIDLANDS
■ **BIRMINGHAM:** Westgate, Aldridge, W Midlands, WS9 8UX.
For Service: Post Codes B Tel: (0922) 743374
All other Post Codes Tel: (0922) 743376
For Spares: Tel: (0922) 743377
■ **NOTTINGHAM:** Ashling Street, NG2 3JB.
For Service: Tel: (0602) 862431/864322 For Spares Tel: (0602) 860387
● **STOKE:** West Ave, Nelson Estate, Talke, ST7 1TN. Tel: (0782) 774511

NORTH EAST
● **WASHINGTON:** 8 Bede House, Tower Road, Glover Est, District 11, NE37 2SH.
Tel: 091-417 3500/419 3535
■ **WETHERBY:** Sandbeck Lane, LS22 4TW.
For Service: Tel: (0937) 581261/581444 For Spares Tel: (0937) 581221

NORTH WEST
● **KENDAL:** Mumford House, 26 Highgate, LA9 4SX. Tel: (0539) 724483
■ **MANCHESTER:** 44/46 Station Road, Heaton Mersey, Stockport, SK4 3QT.
For Service: Manchester North Tel: 061-432 0513
Manchester South Tel: 061-442 8677
For Spares: Tel: 061-432 0255
● **NETHERTON:** 7 Bridle Way, Merseyside. Tel: 051-525 2342/524 2339

SCOTLAND
● **ABERDEEN:** Holbeck House, 68 Carden Place, AB1 1UL. Tel: (0224) 642283
● **EDINBURGH:** 35 West Bowling Green Street, Leith, EH6 5NX. Tel: 031-554 1431
■ **RENFREW:** West Lodge Road, Blythswood Estate, PA4 9EN.
For Service: Tel: 041-886 6241 For Spares Tel: 041-886 5611

SOUTH
■ **KENT:** Larkfield Trading Est, New Hythe Lane, Larkfield, ME20 6SW.
For Service: CT, DA, ME & TN Kent Post Codes Tel: (0622) 716571
CR, KT, RH, SM Surrey & BR Kent Post Codes (0622) 790707
GU Post Codes in Surrey Tel Southampton (0703) 667374
For Spares: Tel: (0622) 716631
■ **SOUTHAMPTON:** Unit R, S Hampshire Ind Park, Salisbury Rd, Totton. SO40 3SA.
For Service: Tel: (0703) 861981/667374 For Spares Tel: (0703) 867933
● **SUSSEX:** 1 Kingswood, North St, Hailsham, BN27 1DQ. Tel: (0323) 842733
● **PLYMOUTH:** 69 Mutley Plain, PL4 6JH. Tel: (0752) 262631

WALES
● **NORTH:** Conwy Rd, Llandudno Junction, LL31 9RE. Tel: (0492) 573536
■ **SOUTH:** 18 Western Ave, Bridgend Ind. Estate, Bridgend, CF31 3SL.
For Service: Post Codes CF, SA & SY23-25 Tel: (0656) 664121
Post Codes BS, GL (not 55), HR, SY15-18, LD1-8, NP. Tel: (0656) 655554
For Spares: Tel: (0656) 766111

IRELAND
● **NORTHERN:** 256 Ormeau Road, Belfast, BT7 2FZ.
Tel: (0232) 647111
■ **EIRE:** 49 Airways Ind. Estate, Dublin 17.
For Service: Tel: Dublin 426088
For Spares: Tel: Dublin 426836

CHANNEL ISLANDS – Service provided by Agents.
Normal Guarantees apply and all Service Schemes are available.
JERSEY: 19 Don Street, St. Helier.
Tel: (0534) 21625
or Clos D'Ormes, Pontac,
St Clements. Tel: (0534) 54808
GUERNSEY & SARK:
Valpys Stores, Grande Rue, St Martins,
Guernsey. Tel: (0481) 38422
or Barras Lane, Vale.
Tel: (0481) 51610
ALDERNEY: 32 High Street,
Tel: (0481) 822686

ISLE OF MAN – Service provided by Agents.
Normal Guarantees apply and all Service Schemes are available
from 5 Drumgold St., Douglas.
Tel: (0624) 673233
or Tromode Works,
Cronkbourne Village, Douglas,
Tel: (0624) 676066
or 17 Ridgeway Street, Douglas,
Tel: (0624) 25811/25848

SHETLAND, ORKNEY & WESTERN ISLES –
Service provided by Agents. Normal Guarantees apply, but Service Schemes are NOT available.
SHETLAND: Fort Road, Lerwick.
Tel: (0595) 2557
ORKNEYS: Hatstone Ind. Estate, Kirkwall.
Tel: (0856) 5457
WESTERN ISLES: 27 Bayhead Street,
Stornoway, Isle of Lewis
Tel: (0851) 3387
OTHER ISLANDS: Local Hydro Electric Shops.
EXCEPT ARRAN, BUTE & SKYE – Which are covered by Hotpoint.

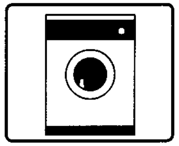
In accordance with its policy of progressive product design, the Company reserves the right to alter specifications.

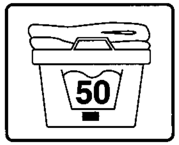
Hotpoint Ltd, Peterborough, PE2 9JB, England
016/4198/35
Printed in England G94

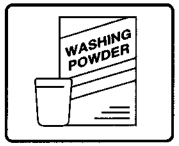
USER HANDBOOK – MODEL WM42

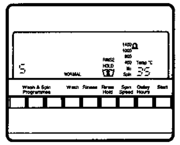
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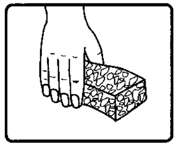
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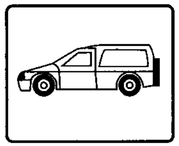








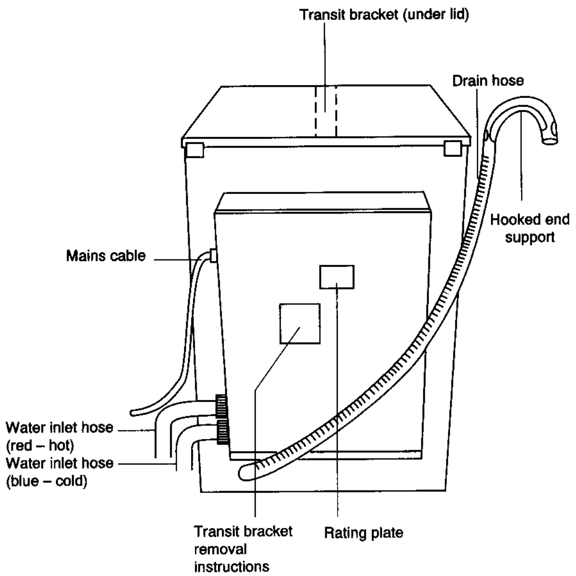




Hotpoint®

Before you operate your Washing Machine

1. Make sure that your machine is correctly installed.
   Follow the Installation Instructions supplied with the machine.
   If the Installation Instructions are missing, please contact your nearest Hotpoint Spares Centre (see back page).
2. **REMOVE THE TRANSIT BRACKET.**
   YOU MUST NOT OPERATE THE MACHINE WITH THIS BRACKET IN PLACE.
   Disconnect the machine from the electricity supply then follow the procedure as shown on the label on the back of the machine.



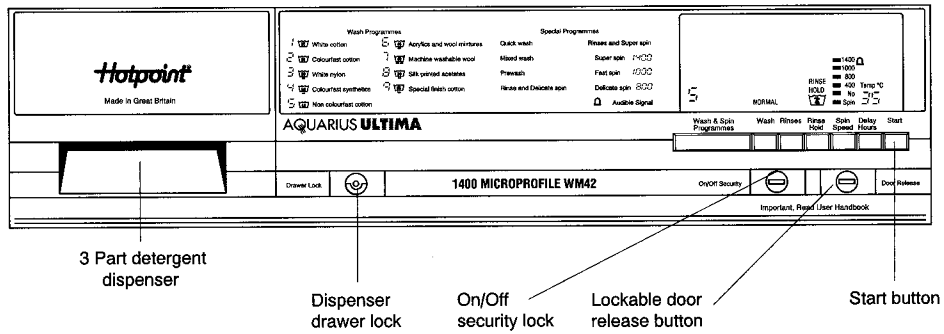
After the transit bracket has been removed it is normal for the door seal to appear creased. This will not impair the function of the machine.

3. Read these Instructions **before** using your machine.

NOTE: Do not sit or stand on top of your washing machine; you could injure yourself or damage the machine by such abuse.

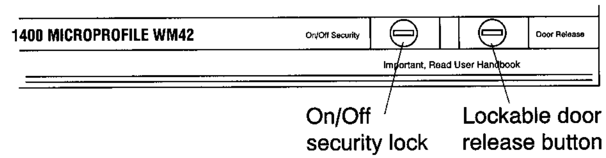
WARNING: CHILDREN SHOULD NOT BE ALLOWED TO PLAY WITH THE APPLIANCE OR TAMPER WITH THE CONTROLS.

Know your Machine



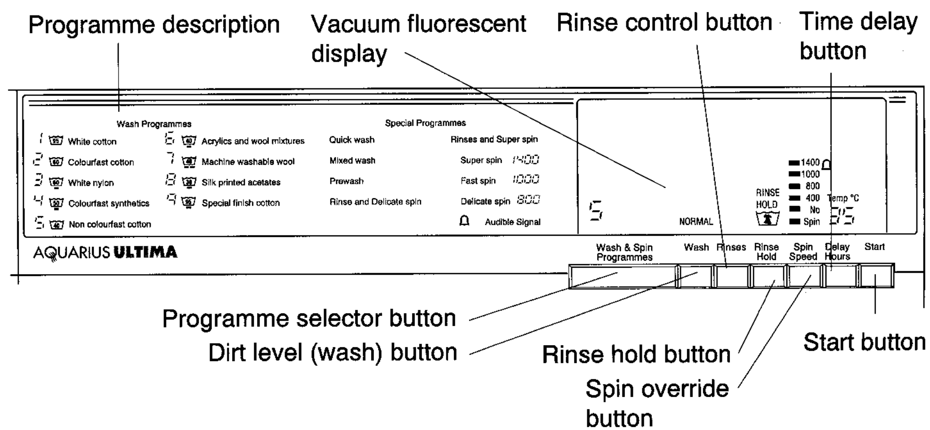
How to Open the Door

Press Door Release Button



Programme Selector

Press relevant buttons to select the programme you require (see page 14).



Changing the Decor Door Hinging

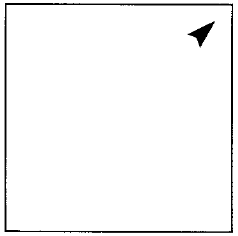
WARNING: Switch off the electricity supply to the appliance BEFORE changing the door hinging.

Method:

1. Open decor (outer) door.
2. Unscrew and remove blanking plate (a) on washing machine (Fig. 2).
3. Unscrew and remove catch on washing machine (Fig. 2). Turn 180° and replace where the blanking plate was removed.
4. Screw in blanking plate (a) where catch (c) was removed.
5. Unscrew and remove the two blanking plates (b) (Fig. 2). Retain the plates and the screws.
6. Unscrew and remove the two decor door hinges (d) (Fig. 2). It is advisable to have another person hold the decor door whilst the hinges are removed. Retain the hinges and screws.
7. Locate and screw in blanking plates (b) into the slots where the door hinges (d) were removed.
8. Place the decor (outer) door on a flat surface, beneath padding to protect the outer surface.
9. Remove the plastic door catch (e) (Fig. 3). Grip the catch carefully, with pliers and rotate the catch to release it. Remove the catch.

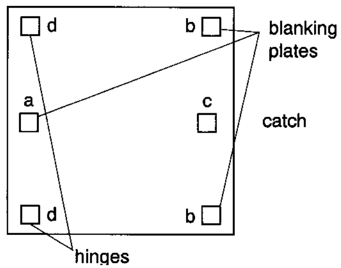
You will need :
A No. 2 Posidrive screwdriver
A large pair of pliers
A small coin.

Fig. 1 DECOR DOOR



Press top right hand side and door will open

Fig. 2 WASHING MACHINE



Hotpoint Service Cover

Satisfaction Guaranteed or Your Money Back

Hotpoint gives you a unique 'Satisfaction Guaranteed' promise – valid for ninety days after you have purchased your Hotpoint product. If there is a technical problem with your Hotpoint appliance just call your Hotpoint Service Office (details in your telephone directory and the appliance instruction book). If necessary we will arrange for an engineer to call. If the technical problem is not resolved by us under this Guarantee, Hotpoint will replace your appliance or, if you prefer, give you your money back. Your statutory rights are not affected and the Guarantee is additional and subject to the terms of Hotpoint's Five Year Parts Guarantee.

Hotpoint's Free Five Year Guarantee

From the moment your appliance is delivered, Hotpoint guarantees it for **FIVE YEARS**.

- In the Five Years all replacement parts are **FREE** provided they are fitted by our own Service Engineer. During the first year our Engineer's time and labour is also free.
- After the first year we will charge for our Engineer's time and labour. We do, however, operate a range of Service Plans (see opposite) which for an annual payment enables you to cover any repair costs which may be necessary.
- All of our service repairs are guaranteed for twelve months in respect of our labour and any parts fitted.
- The appliance must be used in the United Kingdom and must not be tampered with or taken apart by anyone other than our own Service Engineer.
- You may, however, buy parts which can be safely fitted without specialist knowledge or equipment. The correct fitting of such parts, provided they are genuine Hotpoint spares, will not affect your Guarantee. Parts are available from our main Hotpoint Spares Centres.
- Our Guarantee does not cover the cost of any repair, or loss of food in refigeration products, due to power failure, accidents or misuse. Nor does it cover the cost of any visit to advise you on the use of the appliance. Please read thoroughly the instruction book supplied with the appliance.
- If at any time during the Guarantee period we are unable to repair your appliance, we will refund any repair costs paid to us in the previous twelve months. We will also offer you a new appliance at a reduced charge instead of a repair.
- Our Guarantee is in addition to and does not affect your legal rights.
- Should you need independent advice on your consumer rights, help is available from your Consumer Advice Centre, Law Centre, Trading Standards Department and Citizens Advice Bureau.
- All Hotpoint servicing is done by our own Service Organisation located throughout the United Kingdom and Eire. We will be happy to deal with any problems.

Hotpoint's Service Care

Whether you have just one or a number of Hotpoint appliances in your kitchen, Hotpoint has a range of Service Plans to give you complete peace of mind. They enable you to extend your one year labour guarantee so that you can have repairs completed FREE during the membership period.

Service Cover

A single payment covers you for all repairs during the period of cover, which can be from 1 to 4 years. Service Cover also includes loss of food up to the value of £250 in refrigeration appliances. There is also an option of Service Cover with Maintenance at an additional cost. This includes an annual Electrical and Safety check and replacement of any parts as necessary.

Kitchen Cover

An annual payment covers you for all repairs for all your Hotpoint appliances which are less than 10 years old. It also covers the cost of loss of food up to £250 in our refrigeration and freezer products. There is also the option of Kitchen Cover with Maintenance at an additional cost. Any additional Hotpoint appliances purchased after you have joined Hotpoint Kitchen Cover will automatically be included during the annual period of cover without further charge. Full details of these Service Plans are provided in the User Handbook supplied with your Hotpoint product or from any Hotpoint Service Office.

Appliance Registration

To ensure that you have the opportunity to benefit from any of the above Service Schemes you should complete and return immediately the Appliance Registration Form supplied with your appliance. Full details and costs of our Service Schemes together with an application form will be sent to you at the end of the first year of the guarantee.

Annual Safety/Maintenance Checks

Hotpoint strongly recommends that all its appliances are regularly checked for electrical and mechanical safety whether or not they are covered by a Service Plan. Worn door gaskets or hoses may cause a leak on an appliance which could become dangerous if neglected.

Proof of Purchase

For future reference please attach your purchase receipt to this booklet and keep it in a safe place.

Spares and Accessories

Spares and accessories can be ordered from your local Hotpoint Spares Centre (listed on the back page), using the order form enclosed.

NOTE: Our Engineer will use every effort to avoid damage to floor coverings and adjacent units when carrying out repairs/service work but in locations where the Engineer advises you that it will be impossible to move the appliance without risk of damage, he will only proceed with your approval that no liability is accepted.

If it still won't work . . .

Contact your local Service Office
If something is still wrong with your machine after you've been through the check-lists:

1. Switch off and unplug machine from the mains.
2. Turn off hot and cold taps.
3. Call your nearest Hotpoint Service Office or local importer (outside the UK). The telephone number is shown on the back page. Note down the number here for convenience:

....

When you contact us we will want to know the following:

1. Your name, address and post code.
2. Your telephone number.
3. Clear and concise details of the fault.
4. The model number of your machine (WM42 for this machine), the serial number (found on the inside of the door) and the colour.
5. The date of purchase. Enter the date here:

....

6. If you have taken out a Hotpoint Service Cover Plan.

Please make sure you have all these details ready when you call.

Emergency door opening
If the machine is full of water with your clothes inside, you can open the door by following these instructions. You will need a bucket. First you have to empty some of the water, so that the safety latch will release the door.

1. Turn off the hot and cold taps, switch off the electricity and unplug the machine. Do not use machine again until the Service Engineer has called.
2. Pull out the machine so that you can get at the back of it.
3. Place the end of the Hose in a bucket to drain the water. Draw off about two bucketfuls.

WARNING: BE CAREFUL, THE WATER MAY BE VERY HOT.

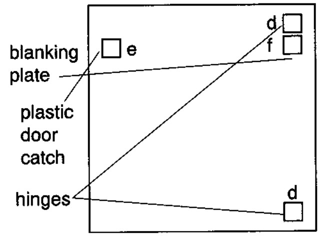
4. When sufficient water has been removed you will be able to open the door.

Retention of this Instruction Book

This Instruction Book must be kept handy for reference as it contains important details on the safe and proper use of the appliance.
If you sell or pass the appliance to someone else, or move house and leave it behind, make sure this Book is also provided so the new owner can become familiar with the appliance and safety warnings.
If the Book is lost or damaged a copy may be obtained from Hotpoint Ltd, Celta Road, Peterborough, PE2 9JB.

10. Remove the plastic blanking plate (f) (Fig. 3).
    Insert a small coin into the slot provided on the blanking plate (f). Grip the coin with fingers or pliers and rotate plate to release.
    Remove plate and replace where the catch was previously removed. Secure by rotating in the opposite direction to removal.
11. Turn the catch (e) 180° and place in position where the blanking plate (f) was removed.
    Grip the catch carefully, with pliers and rotate in position to secure.
12. Place the lower hinge in position, locating the correct position. Secure with hinge screws.
13. Carefully hang the door onto the lower hinge.

Fig. 3 DECOR DOOR



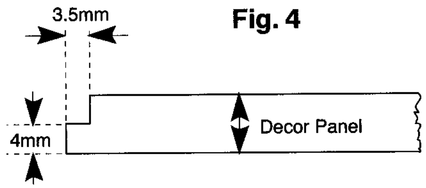
Locate the top hinge into the retaining hole on the top of the door. Carefully locate the top hinge into position. (Ensure that the screws and screwdriver are close at hand.)
Screw the top hinge into position.
The decor door should now close.

Inserting the Decor Panel

Decor panels are available from most kitchen manufacturers.

Decor Panel Sizes:
Door – Height 526mm – Width 587mm
Thickness – 4mm maximum or up to 8mm if the edge is thinned down to 4mm for a width of 3.5mm as shown in Fig. 4.

Fig. 4

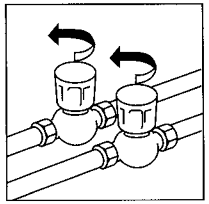


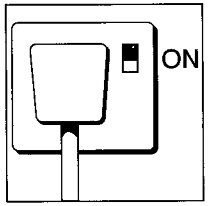
To fit decor panels first make sure that they are cut to the correct size.

1. Remove the decor door by unscrewing the top door hinge.
2. Remove the trim from the top of the decor door.
3. Loosen the screws in the side and base trims.
4. Slide the decor panel into position, from the top, between the trim and front of the decor door.
5. Tighten the screws in the side and base trims.
6. Replace the top trim and fix into position.
7. Rehang the decor door on the bottom hinge and replace the top hinge.

How to do a wash

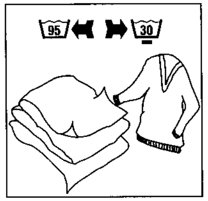
BEFORE THE WASH

1. 
Turn on hot and cold water
Hot water should ideally be at 60°C (140°F) and **must not** be above 70°C (160°F).

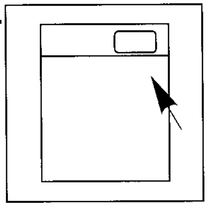
2. 

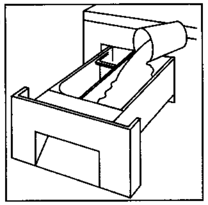
Plug in, switch on electricity

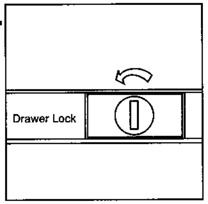
WARNING: ENSURE HANDS ARE DRY.

3. 
Sort your laundry
See page 9

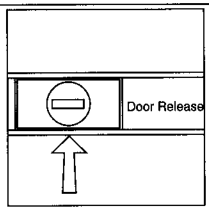
Make up a load of similar fabrics

4. 
Open the outer door Gently press the door where arrowed, the door will then open
Load the machine see page 11

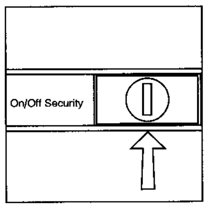
5. 
Add detergent and fabric conditioner
See pages 12 and 13

6. 

Lock the Dispenser Drawer (if required)
Turn the drawer lock in a 90° anti-clockwise direction
See page 13

7. **Lock the Door Release Button (if required)**


Turn button in a 90° clockwise direction
See page 18
It is recommended that the Door Release Button is locked if children are in the vicinity

8. **Switch on the machine**


Press in the On/Off button
See page 14

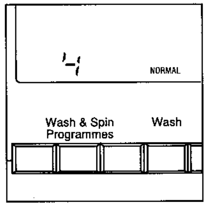
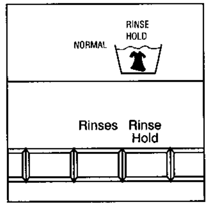
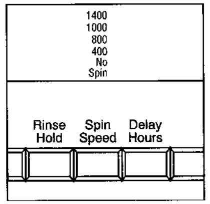
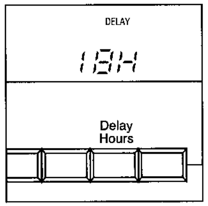
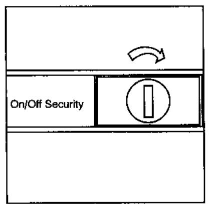
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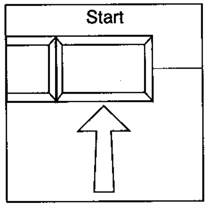
The door won't open	Has the door lock been set, see page 14. **Is the door locked?** **Has the programme finished?** **Could it be on Rinse Hold?** **Is there water still in the machine?** Check your drain outlet and waste pipe connections. If your waste installation is wrong, water could be running back into the machine causing the door to lock! Spin out and try again. Emergency door opening procedure is explained on page 24. **Has the machine finished the programme?** This can take some time (see page 19). The programme has finished when ' 0 ' ⇨ ⇨ ⇨ END⇨ appears in the Programme Display.
The clothes are not dry enough	**Did you select the right programme for the type of fabric?** Did the water pump out? (Check waste plumbing arrangements.) **Did you select Delicate Spin?** This is slow speed for delicate fabrics, which does not spin them quite so dry.
Machine takes a long time	Have you selected a hot wash? See page 14. Hot programmes can take a long time, especially if the water has to be heated up from cold. Other things that can lengthen the programme are: – Prewash – Low water pressure – Modifying your machine to cold fill only
The clothes are not clean	**Did you select the correct programme?** (Try a prewash next time and the correct wash programme.) **Did you use the correct quantity of detergent?** (See page 12.) **Did you select the correct wash options?** **Was the machine overloaded?** Good wash results are only obtainable with the recommended wash load.

IF YOU INSTALL YOUR MACHINE CORRECTLY AND FOLLOW THE USER INSTRUCTIONS SUPPLIED, YOU ARE UNLIKELY TO EXPERIENCE DIFFICULTIES.

'E' has appeared in the Programme Display	**Press the 'On/Off' button to switch the machine off.** After a few seconds switch on and try to reset your programme. If the 'E' persists, switch the machine off, unplug it and follow the advice given below.
It won't empty the water. 'E' shows in the display	**Is the drain hose kinked?** **Has the drain hose been installed correctly?** Do NOT push the drain hose more than 50mm (2in) down the stand pipe. See Installation Instructions.

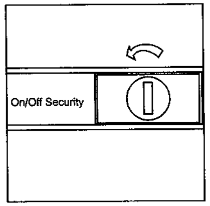
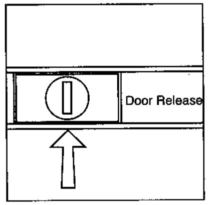
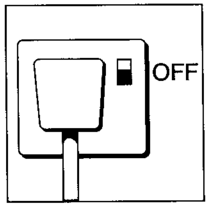
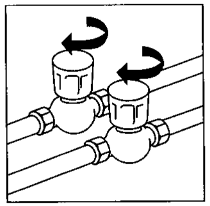
	Have the clothes beeen mislabelled? Do the clothes have the correct wash code number for the type of fabric (see page 9)?
It's stopped in mid programme	After the initial fill, the machine may sometimes pause while the heater comes into operation. It should continue after the selected temperature is reached. **Has it filled with water?** If so, it's probably just heating up the water. Wait a few minutes and it should continue. **Is the 'Rinse Hold' light in the Progress Display flashing?** If so, press the Rinse Hold button and the machine will continue (see page 17). **Is the drain hose kinked?** If so, unkink it as water will be unable to drain away.
Steam is coming out of the detergent dispenser drawer	During HOT washes the machine is designed to vent steam from the dispenser drawer and this is quite normal.
Water flowing into the machine and out of the drain hose at the same time	Is the drain standpipe at least 500mm (20in) above floor level? See Installation Instructions booklet. Has the drain hose been pushed down the standpipe more than 50mm (2in)? If so, then raise it.
Suds are coming out from the detergent dispenser	Did you use the right quantity of **LOW SUDS AUTOMATIC DETERGENT?** Select a rinse programme and flush the machine through.
It makes a noise or vibrates during spin	Your Automatic will make some noises, especially while spinning. **If vibration is excessive, check that you have removed the transit packing. See Installation Instructions.** Small loads of heavy or bulky items (towels, bath mats, jeans, etc) can cause out of balance conditions but the machine will usually sort itself out. **Check also that your machine is resting firmly on the floor.** See Installation Instructions regarding levelling of the machine. Note: Rattling and scraping noises are not normal and may need attention!
It won't pump out	**Has the drain hose been installed correctly? (See the Installation Instructions.) Is the hose kinked?** If you have connected to a sink waste spigot, **is the spigot blocked?**
Audible warning given after a programme has been started	Door has not been closed properly.

9. Select relevant Programme and Wash Option		Press in Programme Selector button until required programme shows in display. Then press Wash button until relevant wash option shows in display. See pages 14 and 15
10. Select additional features if required		Rinses – select Normal, Reduced or Extra – see page 17 Rinse Hold – stops during the final rinse Rinse Hold light will flash. To continue press Rinse Hold button See page 17
11. Select option spin speed if required		Depending upon the wash programme selected the machine automatically spins at the correct spin speed for the clothes. Should a lower spin speed be required press the spin speed selector until the correct figure appears on the display. NOTE: Only a spin speed **lower** than that automatically displayed can be selected.
12. Select Delay Hours if required		Delay Hours – Delays the time you wish the programme to finish See page 17 During the delay period the delay time and temperature of the wash selected will alternately be displayed on the screen.
13. Lock the On/Off button if required		Turn the On/Off Security button in a 90° clockwise direction to a horizontal position eg. ⊖ See page 18

14. Start the machine		Press the Start button See page 18

NOTE: If the door has not been closed *after* the programme has been started an audible warning will be given and 'door open' will appear on the display. Close the door to proceed with the programme.

AFTER THE WASH

15. Release the On/Off button		When '0 END' is showing in the display the programme has finished. Turn On/Off button 90° anti-clockwise and release button. See page 14
16. Unlock the Door Release Button (if applicable) Press Door Release button and remove laundry		For safety reasons the door remains locked whilst the drum is rotating.
17. Switch off electricity		**Turn off water** 

WARNING: WHEN SWITCHING ELECTRICITY ON OR OFF PLEASE ENSURE THAT YOUR HANDS ARE DRY.

WARNING: IT IS POSSIBLE FOR CHILDREN TO CLIMB INTO WASHING MACHINES AND INJURE THEMSELVES. ALWAYS SWITCH ELECTRICITY OFF AT THE SOCKET AND REMOVE PLUG AFTER USE.

If you think you have a problem . . . ?

Look at this list, then check the adjacent suggestions. They may give you the answer to your problem, without having to telephone your Hotpoint Service Office.

If you cannot solve the problem, follow the advice given on page 24.

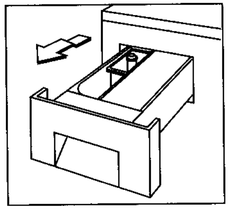
Problem	**Check these things first**
Powder dispenser drawer won't close properly	Ensure flap is fitted correctly. See page 20. Make sure the flap is fitted correctly. Is the drawer jammed with detergent?
It won't start	Have you selected the programme and pulled out the selector knob? Is the loading door closed firmly? Is it plugged in and switched on at the mains? Is the socket OK? (Try another appliance in it.) Has the fuse blown? (Try a new fuse of the correct rating.) Does the Programme Display show the right programme?
It won't fill or take in the detergent	**Are the taps turned on fully?** **Are the fill hoses kinked behind the machine?** Have you got the hoses connected correctly. See page 2. Have you selected the programme correctly and pulled out the selector knob to start the machine? If you are using a liquid detergent dispenser – did you put powder in the liquid detergent dispenser by mistake?
The programme sticks at the end of the wash or during the rinses	**Has the drain hose been installed correctly?** If not, syphoning could occur and this will halt the programme. Check the installation instructions. **It is important** that you do not remove hooked end support and push the hose too far down the waste standpipe.
It's leaking	**Are the fill hoses tightened correctly? –** Perhaps the washers are not sealed properly. **Is your standpipe blocked?** **Is your household drainage system blocked?** If you cannot clear the blockage yourself, you will need a plumber. **Removal of the hooked end support may cause a leakage.**
The laundry comes out dirty	**Have you used the right amount of detergent?** (See page 12.) **Were the clothes very dirty?** Try using 'Normal', 'Pre-Wash' and 'Profile' Wash options for maximum cleaning of oily/greasy stains. (See page 15.) **Did you load too much into the machine?** Page 9 tells you how much laundry to put in each time. **Did you use Quick Wash for a full load?** This is an optional wash feature for small loads only (see page 16).

Caring for your machine

When the programme has finished:
- press in the Programme Selector
- cancel any feature buttons.

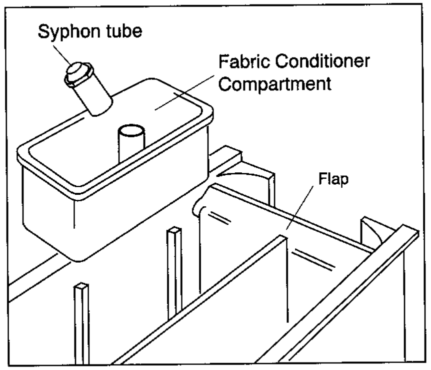
After each wash:
- open door, remove clothes and rotate drum to check for small items left behind.
- remove dispenser drawer for cleaning.

To clean dispenser:
1. Pull out the drawer until it reaches its stop, then lift slightly and give it a sharp tug to remove it completely (see diagram).



2. Remove fabric conditioner compartment.
3. Pull off syphon tube and clean conditioner compartment.
4. Push syphon tube **firmly** back into place in the conditioner compartment.
5. Clean the dispenser drawer and dry thoroughly.
6. Replace the conditioner compartment in the dispenser drawer, with the syphon tube towards the back.
7. Check that the flap at the back is in place and pivots correctly.

To locate drawer into the machine, hold the top of the flap away from you until it locates under the top of the dispenser opening, then push the drawer back in firmly.



As necessary

Clean exterior surfaces with a damp cloth or silicon polish only.

Do not use abrasive cleaners, scouring agents, acids, chlorine bleach or metal polish to clean any part of the machine. These could damage it.

Yearly. We recommend you take out a Hotpoint Service Cover Plan with annual safety/maintenance check which ensures the machine is professionally serviced every year. Details are given at the end of this book.

Hotpoint strongly recommends that all of its machines are regularly checked for electrical and mechanical safety whether or not they are covered by a Hotpoint Service Cover Plan. This is to avoid such things as worn door gaskets or hoses which may cause a leak on a machine which could become dangerous if neglected.

NOTE: The hole in the grey door gasket is designed to let water drain back into the drum.

Sorting your laundry/ Programme Guide

Wash codes appear on the labels on most washable items. You may have some items with the old wash code printed on the garment label. For easy reference, the new and old wash codes are shown below. The new codes are shown on your Programme Selector.

Programme Display	Wash Codes New	Wash Codes Old	Fabric	Wash Temp °C Pre-wash & Normal	Wash Temp °C Pre-wash & Profile/ Light	Maximum Full Load
1	95	1/95	White Cotton and linen without special finishes	95	60	5kg 11lb
2	60	2/60	Colourfast cotton, linen or viscose without special finishes	60	50	5kg 11lb
3	NO NEW EQUIVALENT	3/60	White nylon, white polyester/cotton mixtures	60	50	3kg 6.6lb
4	50	4/50	Coloured nylon, polyester, acrylic/ cotton mixtures, cotton or viscose with special finishes (eg. drip dry), coloured polyester/cotton mixtures	50	45	3kg 6.6lb
5	40	5/40	Non-colourfast cotton, linen and viscose	40	35	5kg 11lb
6	40	6/40	Acrylics, acetates and tri-acetates, blends of these fabrics with wool, polyester/wool	40	35	3kg 6lb

Note: Displayed temperature only relates to the wash temperature not the pre-wash.

Programme Display	Wash Codes New	Wash Codes Old	Fabric	Wash Temp °C Pre-wash & Normal	Wash Temp °C Pre-wash & Profile/ Light	Maximum Full Load
7	40	7/40	Woollen blankets, wool mixtures with cotton or rayon, silk	40	35	2.7kg 6lb (Wash blankets singly)
			Shrink resistant machine-washable and Superwash Woolmark garments	40	35	1.4kg 3lb
8	30	8/30	Silk and printed acetate fabrics with colours not fast at 40°C	30	30	1.8kg 4lb
9	95	9/95	Cotton articles with special finishes capable of being boiled but requiring drip drying	95	60	1.8kg 4lb
Quick Wash			Lightly soiled items only – Not woollens	–	40	0.9kg 2lb*
Mixed Wash			All fabric types except those covered by 7, 8 & 9 and non colourfast items	40	–	3kg 6.6lb

*See page 16 for further details – synthetic or mixed loads should be restricted to 2lb (0.9kg).

Rinse and Spin Programmes

Programme Display	Fabric	Max. Dry Weight Load	Rinse Hold
Rinse and Delicate Spin 800rpm	Delicates 60 50 40 30 95	3kg 6lb	Select to minimise creasing
3 Rinses and Super Spin 1400rpm	Natural 95 60 40	5kg 11lb	Select to minimise creasing
Spin Speeds: Super Spin – 1400rpm	Natural 95 60 40	5kg 11lb	Not Applicable
Fast Spin – 1000rpm (long)	Natural 95 60 40 Machine washable wool 40	5kg 11lb 2.7kg 6lb/1.4kg 3lb	Not Applicable
Delicate Spin – 800rpm (short)	Delicates 60 50 40 30 95	3kg 6lb 1.8kg 4lb	Not Applicable
Manual Spin Selection	A spin speed lower than the one displayed can be selected manually by pressing the spin speed button until the spin you require appears in the display. In addition to the above, 400rpm and No Spin are additional features. This allows you to spin clothes at a spin speed to suit your personal clothes or to select No Spin when washing drip dry clothes.		

NOTE: Do not rinse woollens or other hand wash only items. It is advisable to separate light and dark colours. There are often other symbols on the garment label also. These are explained on page 10.



WASHING:

Hand wash only.

Do not machine or hand wash.

Dry Cleaning:

(A) (F) (P) All of these are dry cleaning symbols. The letters are to instruct the cleaner what type of solvent should be used. **Garments bearing these symbols should not be washed in your machine, unless the label says otherwise.**

Do not dry clean.

Bleaching:

CI Bleach may be used. In this case the letters 'CL' show that chlorine household bleach such as 'Domestos' can be used. NB This applies to hand washing only. **Do not use bleach in your machine.**

Do not bleach.

NOTE: Do not wash non-colourfast items, woollens or really dirty clothes in a mixed load.

Woollens

Machine-washable woollens may be washed on programme 7, but remember:

1. Limit the load to 1.4kg (3lb).
2. Do not use the Half Load option (woollens should be totally immersed in water).
3. Do not use a Prewash (soaking may harm woollens).
4. Do not tumble dry.

Do not machine wash woollens which don't have a Washcare label or any label stating they are machine washable.

NOTE: Some 'woollens' are not made of wool at all but acrylic, which should be washed on programme 6. Check the label to make sure.

Pre-treating dirt and stains

Brush a little washing detergent dissolved in water onto stains like collars and cuffs to help shift the dirt.

Treat stains immediately

Plunge the stained area into **cold** water, or sponge it down. This prevents the stain from settling. Wash as soon as possible afterwards.

Nappies: Scrape off any excess baby cream, such as Vaseline® from the nappies before washing. Use a Prewash programme (page 16) to prevent the cream being transferred to other items in the wash.

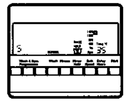
Pockets and Zips

DO MAKE SURE ALL YOUR POCKETS ARE EMPTY.

Tissue can disintegrate and cover all your washing.

Sharp objects like coins and keys can damage clothes and the machine.

Close all zips and tie belts and strings to prevent tangling.



How long do programmes take?

We cannot say exactly how long a programme will take, as it will depend on how hot the water in your tank is to start with, and how long the machine will take to heat it up to the right temperature for the wash. If the water is fairly cool (for example, if someone's just had a bath), then it will take longer to heat up. Programme time is also dependent on the Dirt Level selected.

The following are approximate programme times:

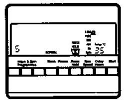
	Wash option		
	Normal	Profile	Light
Quick Wash approx.	–	–	35
Mixed Wash	240	–	–
95 95	110	140	75
60 60	90	100	50
50	85	90	45
40 40 30	60	75	40
40	55	60	50

Pre-Wash adds 30 minutes.

An additional RINSE adds 5-10 minutes.

The times taken for 'Profile' Wash Programmes are longer than the 'Normal' Wash Programmes. This is deliberately designed to allow you to obtain the best washing performance at the lower 'profiled' wash temperatures, but with considerable savings in electricity.

If you wish, however, to have a shorter wash then you may either select the 'Light' wash or 'Quick Wash' for lightly soiled loads, or the 'Normal' wash for normal or 'Profile' wash for heavily soiled loads.



Use of the Time Delay will suppress the bleep signals for Rinse Hold and End of Programme.

Security and Door Release Button
When you are happy with your choice of programme you can lock the On/Off button, to prevent the machine being accidentally switched off, and the Door Release Button. To do this insert a coin into the slot and turn through 90° clockwise. To release, turn through 90° anti-clockwise. You do NOT have to lock these buttons. They are features which have been provided for those who may wish to use them.

The machine at work
Your Aquarius washing machine has been designed to use the minimum amount of water for economy, do not worry if you notice less water in the drum than your previous machine.

Starting the Machine
When you are satisfied that you have selected the required programme and optional features, start the machine by pressing the green Start button.
If you realise that you have made a mistake after pressing Start you can still cancel the programme by releasing the On/Off button to switch the machine off, then press again to switch back on, and re-select your programme and optional features.

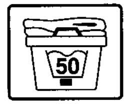
Adding Forgotten Items
Forgotten items can be added to the wash; immediately after pressing the START button; press the Door Release button to open the door. Add the forgotten items, close the door and the programme will recommence.
If you haven't had an automatic before, you may be puzzled by what the machine is doing as it starts, stops, fills and empties. But rest assured, all of its actions are carefully planned to give you the best possible wash.

This is the normal cycle of a wash:

1. **Fill** with water, tumbling to mix the detergent.
2. **Heat** to required temperature, with the occasional tumble, the 'HEAT' light on the Progress Display will glow.
3. **Wash** the clothes, by tumbling, showering, stopping and reverse tumbling.
4. **Cool rinses.** Note that on synthetic programmes 3, 4, 6 and 8, the first rinse has a stepped cool down' feature by which cold water is added to the hot wash water to gradually reduce its temperature and prevent shock creasing of the washing. Each rinse, as it is in progress, will be identified on the display as 'RINSES'.
5. **Dispense fabric conditioner.** If you have added conditioner it is dispensed on the final rinse.
6. **Rinse Hold.** If selected, the machine will retain the final rinse water and tumble every minute, the Rinse Hold light will flash and you will hear five bleeps. To continue, press the Rinse Hold button.
7. **Spins.** Each rinse is followed by a series of spins to remove rinse water and minimise creasing, so don't worry when you hear changes in spin speeds.
8. **Tumble.** After the final spin there is a short tumble period to loosen the clothes.
   NOTE: This will not occur after a Quick Wash.
9. **End.** At the end of the programme the machine will bleep three times at one minute intervals to let you know that it has finished. The Programme Display will show '0' END

DON'T FORGET TO CANCEL BUTTONS AT THE END OF THE PROGRAMME.

Load your machine



Don't overload your machine. Clothes won't wash properly and damage may be caused to your machine and garments. See page 9 for maximum wash loads.

Typical Weights
To help you wash the correct quantity of clothes, the chart below lists typical clothes weights.

Clothes		Weight	
Blouse	Cotton	150g	5oz
	Other	100g	3½oz
Dress	Cotton	500g	1lb 2oz
	Other	350g	12oz
Jeans		700g	1lb 8oz
10 Nappies		1000g	2lb 3oz
Shirt	Cotton	300g	10½oz
	Other	200g	7oz
T-Shirt		125g	4½oz
Household items			
Duvet Cover (Double)	Cotton	1500g	3lb 5oz
	Other	1000g	2lb 3oz
Large Tablecloth		700g	1lb 8oz
Small Tablecloth		250g	9oz
Tea Towel		100g	3½oz
Bath Towel		700g	1lb 8oz
Hand Towel		350g	12oz
Double Sheet		500g	1lb 2oz
Single Sheet		350g	12oz

Additional tips:

- Blankets, double bedspreads and other bulky articles should be washed one at a time.
- To load a blanket, hold it by the centre and allow the corners to drop down. Feed it into the machine centre first.
- Highly absorbent loads such as towels and nappies should be limited to 3kg (7lb) per load to ensure adequate rinsing.
- Place small items in a washbag.
- Check the wash symbol on items such as T-Shirts. They may require a cool wash eg. 40 .
- **Whenever possible wash a full load of clothes to obtain maximum cost and time efficiency.**

Washing Detergent

Which one to use?
Use any low suds automatic powder. Non-automatic powders reduce wash performance and can cause overfoaming.

Your machine has been specially developed to take advantage of biological powders. Hotpoint recommends Biological Persil Automatic.

How much to use
It is important to use the correct quantity in soft or hard water areas; too little won't get the clothes clean, and too much is a waste.
In soft water you will not need to use the total quantity supplied in the trial sample packed in the drum.

Quantities indicated below apply to Persil Original Automatic Powder.

For other detergents refer to the packet.

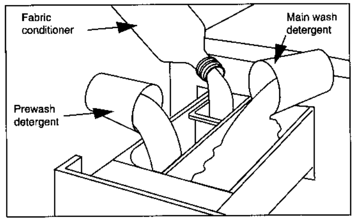
The Aquarius range of washing machines have been designed to use less detergent and water.

The table below will give you a guide which if necessary you can amend in the light of your own experience.

Detergent	Cottons **Hard water/ Soft water***	Synthetics **Hard water/ Soft water***	Woollens **Hard water/ Soft water***
Prewash	75/50 grams	75/50 grams	–
Full load	180/140 grams	110/80 grams	110/90 grams
Reduced load	120/80 grams	90/70 grams	90/70 grams

These doses are for normally soiled loads 1 cup = 265ml = approximately 160g.

*If you are unsure, check with your local water company.



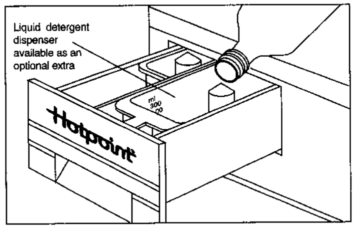
Where to put it
Pull-out the drawer on the left of the machine.
Powders or liquids which cannot be dispensed through the drawer should be used in detergent dispensers as recommended by the detergent manufacturer, whose instructions on use and quantities of detergents should be followed.

Concentrated detergents
Are now becoming more widely available. Follow the detergent manufacturer's guide regarding quantities to use.

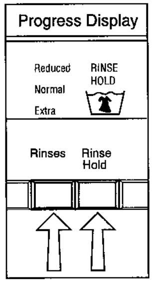
Liquid detergent
To dispense liquid detergents (which do not require their own dispenser) we recommend using the Hotpoint Liquid Detergent Dispenser (Part No. 9003) which is obtainable from your nearest Hotpoint Spares Centre (see back page) using the order form enclosed. Place the Liquid Detergent Dispenser in the right hand section of the dispenser drawer.

Remove any water remaining from the previous wash before adding liquid detergent and ensure that the syphon tube is firmly in position.

When using liquid detergents in their own dispensers, follow manufacturer's instructions.



Rinses and Rinse Hold



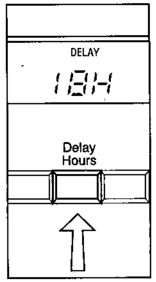
These are controlled by the buttons on the Control Panel marked Rinses and Rinse Hold as above. They are selected by pressing the appropriate button. You will hear a bleep and the display will show that the option has been selected. To cancel Rinses option, press the button until the rinse option you require appears in the display. To cancel Rinse Hold press the button again so that the option disappears from the display.

Rinses
Normal rinses will automatically be provided on the Selection of a wash programme. By pressing the 'Rinses' button once, a rinse can be deleted; by pressing the button twice, an extra rinse, to the normal quantity, can be selected.
Select an additional rinse with Profile washes and for those with sensitive skins. Delete a rinse if you are washing a small quantity of clothes.

NOTE: Rinses will not operate on Quick Wash and Programme 7.

Rinse Hold
When Rinse Hold is selected the machine stops during the final rinse, holding the washing immersed in water until you are ready to spin dry.
This minimises creasing on synthetic fabrics .
During the Rinse Hold period, the Rinse Hold light will flash and the machine will continue to give a gentle tumble every minute, followed by five bleeps to remind you that it is on Rinse Hold. (The bleeps will not sound if Time Delay has been selected.)
NOTE: Rinse Hold can be selected at any time before or after a programme is started but before the final spin. It cannot be used on spin only and wool programmes.

Delay Hours



This feature can be used to delay the time (up to a period of 18 hours) when you want any of the wash programmes to **finish**.
To use the Delay Hours press the Delay Hours button once, the buzzer goes off, press the Delay Hours button twice, and the display will show ' 1 '. If the button is held in, the display will then increment from ' 1 ' to ' 18 ' and keep repeating until you release the button, thus setting the time delay you require.
Press the Start button and the selected time will flash on and off. As the delay period progresses the display will decrease in hours to show the time left to the end of the programme.
NOTE: If the delay time is selected that is shorter than the selected programme, (see page 19 for programme times), then the machine will start the wash programme as soon as the Start button is pressed.

Additional Wash Features

Prewash
After switching the machine on and pressing the On/Off button, press the Dirt Level (Wash) button once only to select Prewash, press start to commence the wash. An 800rpm spin is automatically selected.

Quick Wash
If you want to freshen up those lightly soiled 'daily' items such as underwear, blouses and shirts, we suggest you use the Quick Wash programme. Load size should be limited to a maximum of 0.9kg (2lb). This programme will give a 40°C wash, 3 rinses and delicate spin in a little over 35 minutes.

Mixed Wash
If you have a mixed load of both natural and delicate fabrics it can be washed safely together on the Mixed Wash programme. Only silks, woollens and any article you doubt would be colourfast, need to be washed separately.

Load size should be no more than 3kg (6.6lb) and deep dye items eg. towels, which although marked colourfast, should be excluded as the long period of soak may cause colour to run onto other garments.

The advantage of this programme is that it is very economical because of its low temperature, 40°C and long soak, for 4 hours. It gives excellent results if you are using a low suds biological detergent. For best results we recommend Biological Persil Automatic.

Should you wish to shorten the soaking time switch off the machine by pressing the On/Off button. This will cancel the programme. To restart the machine press the On/Off button again, and select the Delicate spin programme, followed by 'Rinse and Delicate spin', repeat if you require extra rinses.

Rinse and Spin Only Programmes
You can use your machine for rinsing and spinning or spinning only. Details of the 2 Rinse and Spin Programmes and 3 Spin Programmes and the Manual Spin Selection are given on page 9. The selected programme, stage of programme and spin speed selected is shown on the Programme Display.

Progress Display	
800	Rinse & Delicate Spin
1400	3 Rinses & Super Spin
1400	Super Spin
1000	Fast Spin
800	Delicate Spin

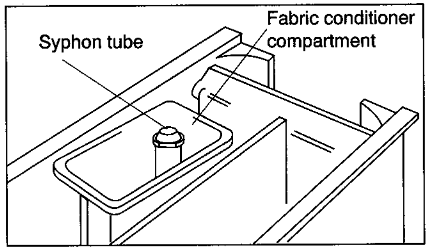
Programme Selected

When rinsing and/or spinning remember to:
1. Switch on the power supply to the machine.
2. Remember to turn on the cold water if you are rinsing.
3. Open the door and load the items singly. Do not fill the drum more than half full.
4. Close the door firmly to engage safety latch with a click.
5. Select required Rinse and/or Spin Programme. (See page 9.)
6. Lock the On/Off Security button (if applicable).
7. Press Start.

NOTES:
Woollens and other 'Hand Wash Only' items should only be spin dried, but with all other washable fabrics it is advantageous to give them a rinse as well.
The spin can be stopped at any time by releasing the On/Off button.

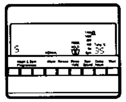
Fabric Conditioner

Fabric Conditioner
Hotpoint recommends Comfort. It will soften your washing, eliminate static cling from synthetics and make ironing easier. Add conditioner when adding your detergent. Use the quantity recommended on the bottle. Don't exceed the quantity.
Remove the fabric conditioner compartment and tip out any water remaining in it before adding conditioner. Replace it as shown with the syphon tube towards the back.
Make sure the tube is firmly in place.



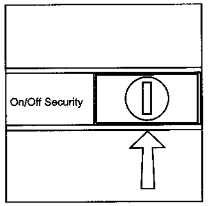
Lockable Dispenser Drawer
This feature prevents the dispenser drawer being accidentally pulled out when the machine is operating. It can also be used to prevent mischievous little fingers using it as a hiding place when the machine is not in use.
To use: After filling the appropriate sections in the dispenser drawer push it in and insert a coin into the vertical slot adjacent to the drawer front and turn 90° anti-clockwise. To release this locked position just insert a coin and turn 90° clockwise.

WARNING: DO NOT PULL OUT THE DISPENSER DRAWER WHILE THE MACHINE IS OPERATING AS THERE MAY BE HOT WATER PASSING THROUGH IT.



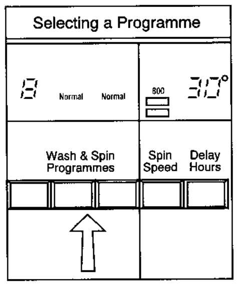
Selecting your Programme

1. Switching On and Off, including security lock and Door Release Button.



To switch the machine on press the On/Off Security button '0', plus '' and No Spin, will appear in the Display Panel. You can then go ahead and select a programme. When you are happy with your choice of programme you can lock the **On/Off button** to prevent the machine being accidentally switched off, and the **Door Release Button**. To do this insert a coin into the slot and turn through 90° clockwise. To release turn through 90° anti-clockwise. You do NOT have to lock these buttons. They are features which have been provided for those who may wish to use them.

2. Selecting a Programme



Press and hold in the Wash and Spin Programme Selector button and you will hear a bleep, and you will see 'QUICK WASH', appear in the display followed by 'MIXED WASH', Programmes '1-9', 'RINSE AND DELICATE SPIN' 800, '3 RINSES AND SUPER SPIN' 1400, 'SUPER SPIN' 1400, 'FAST SPIN' 1000 and 'DELICATE SPIN' 800, appearing in sequence at approximately half second intervals.

This sequence will keep recycling as long as the Programme Selector button is pressed in. As the sequence progresses you will notice that the temperature shown on the display changes to coincide with the various wash programmes.

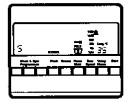
NOTE: Wash temperature only is displayed, not Prewash. The wash temperature displayed initially is for a normal wash. For optional wash temperatures continue to press the wash button. See opposite.

To select a programme, wait until the required programme is displayed and then release the Programme Selector button.

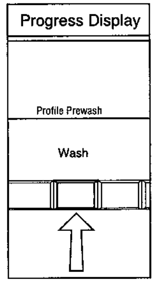
WARNING: DO NOT ATTEMPT TO OPEN THE DOOR ONCE THE DRUM HAS STARTED TO MOVE.

If you overshoot the programme you require or if you make a mistake and select the wrong programme, press the Wash and Spin Programme Selector button and the programme selection cycle will start again.

The Programme Guide, on page 9 will help you select the right programme for the fabrics you are washing, or rinsing and spinning.



3. Selecting the Wash Option



After you have chosen your wash programme, select the Wash option you require.
To do this press the Wash button.
You will hear a bleep and the display will sequence through 'NORMAL', 'PROFILE', 'LIGHT', 'NORMAL PREWASH', and 'PROFILE PREWASH' returning to NORMAL at approximately one second intervals, recycling as long as the button is pressed in. Wait until the appropriate option is displayed and then release the button.
If you do not select a Wash option after you have chosen your wash programme, then the machine will automatically select the 'Normal' option.

NOTE: The machine will automatically select 'Normal' Wash option for Mixed Wash and 'Light' Wash option for Quick Wash.

A guideline on which Wash option to choose for the **type** and **level** of soiling is given below:

Wash option	Type of Soiling
Normal	– use for everyday items which are normally soiled.
Profile	– use for items which are heavily soiled eg. overalls; items stained with blood/oil/grease/gravy/coffee/tea/chocolate etc. The performance of this slightly longer low temperature, energy saving option is particularly enhanced when used with Biological Persil.
Light	– for lightly soiled items only.
Normal Prewash	– use with Normal wash programmes at Normal wash temperatures.
Profile Prewash	– use with Profile wash programmes using lower wash temperatures.

Selecting Your Programme